

Event Day Controlled Parking Zone Review

Please let us have your views about the Event Day Controlled Parking Zone by completing this questionnaire. We would like to hear from you even if you do not have access to a vehicle or are a non-driver as you may have visitors who park within the Zone on event days.

Section 1 – Personal Information

In an effort to understand your particular needs and get as clear a picture as possible, please tell us where you live. If you do not want to tell us your full name and address **please ensure you give us the name of your road** - without it we won't know where the problems may be.

Name:
Address:
.....
Post Code:

Please Note that under the provisions of the Freedom of Information Act 2000, the Council may be obliged to disclose any information that it holds if a request is made for that information, unless it is covered by an exemption under the Act. This means that this information can not be held confidential and may be disclosed to any person. If you do not wish your personal data (such as your name and address) to be disclosed, please tick the box below.

I do not wish my personal data to be disclosed

Section 2 – General Information

Please answer by ticking [✓] the relevant boxes and following the instructions where appropriate. Please tick one box only unless otherwise specified.

(1) **Is this property your:**

Home [] Business [] Both []
Other [] If 'Other' please specify

(2) **How many vehicles are there in the above household/business/other?**

None [] One []
Two [] Three [] If more please specify.....

(3) **How many of these are usually parked on the street?**

None [] One []
Two [] Three [] If more please specify.....

(4) **How many Event Day CPZ permits are issued to this household/business/other?**

None [] One [] Two [] Three []

(5) **Are you or is a member of your household/business/other a registered Blue Badge holder?**

Yes [] No []

Section 3 – Scheme Design and operation

Within a Controlled Parking Zone all on-street parking is controlled either by signs, yellow lines or designated parking bays. It gives priority to residents and local businesses and their visitors, who must display their permits or vouchers to show their entitlement to park during the operational hours of the zone.

The Event Day CPZ uses a combination of traditional parking bays and yellow lines and 'Permit holders only past this point' controls, (where controls are enforced through street entry signs). The Event Day CPZ is only operational on a Saturday or Sunday when an event is being held, between the hours of 1pm and 6pm.

(6) **What type of parking restrictions apply in your road?**

Standard controlled parking measures (marked parking bays, yellow lines and signs) []

Permit holders only past this point (signs only) []

None – I live in a private road []

Don't know/not sure []

(7) **Have you had problems with non-residents parking in your road on event days?**

Yes [] No [] Don't know/not sure []

.....
.....

(8) **Does anyone in your household or working at your business have a problem finding a place to park on event days between 1pm and 6pm?**

Yes [] No [] Does not apply (as no cars in household) []
Don't know/not sure []

.....
.....

(9) **Do your visitors/customers have problems finding a place to park on event days between 1pm and 6pm?**

Yes [] No [] Does not apply [] Don't know/not sure []

.....
.....

(10) **Have you had any difficulty accessing local businesses or services within the Event Day CPZ since the introduction of the scheme?**

Yes [] No [] Does not apply [] Don't know/not sure []

If yes, please provide details

.....
.....

(11) **Do you find it difficult to manoeuvre at junctions in your road on event days due to parked vehicles?**

Yes [] No [] Does not apply [] Don't know/not sure []

If yes, please specify junction(s).....
.....

Throughout the Event Day CPZ, the majority of single yellow lines operate between 1pm and 6pm on an event day and do not require signing. Where there are lengths of single yellow lines with different restriction, the restriction is indicated by signs along the affected lengths.

(12) **Before today, were you aware that parking on an unsigned length of single yellow line is not permitted on event days during 1pm and 6pm?**

Yes [] No [] Don't know/ not sure []

In order to cater for residents, businesses, local organisations and their visitors on event days, marked resident permit parking bays and 'permit holders only past this point' roads have been provided for use by motorists displaying valid event day permits or vouchers in their vehicle. The date of the next event is placed on signage at the end of each 'past this point' network of roads, and on signage at the entrance of the CPZ. For the purposes of this questionnaire 'resident' can also mean 'business', 'local organisation' or 'other'.

(13) **Before today, were you aware that residents and their visitors can park within marked parking bays and in 'past this point' roads with a valid resident's permit or visitor voucher during the hours of restriction?**

Yes [] No [] Don't know/ not sure []

(14) **Do you know how to find out when the next event is being held?**

Yes [] No [] Don't know/ not sure []

(15) **How do you usually find out when the next event is? (please tick all boxes that apply)**

- | | |
|---|---|
| <input type="checkbox"/> CPZ signage | <input type="checkbox"/> Saracens literature |
| <input type="checkbox"/> Barnet website | <input type="checkbox"/> Saracens website |
| <input type="checkbox"/> contacting the Council | <input type="checkbox"/> other (please specify) |
| <input type="checkbox"/> I do not know how to find out | |
| <input type="checkbox"/> I am not interested in finding out | |

(16) **How satisfied or dissatisfied are you with how you are kept informed about these events?**

- Very satisfied
- Neither
- Very dissatisfied
- Fairly satisfied
- Fairly dissatisfied

Please say why.....
.....

(17) **Do you think that the permit/voucher system is working effectively?**

Yes [] No [] Don't know/not sure []

(If yes, please go to question 19)

(18) **If no, please give details** (tick all boxes that apply).

- I have not received my permit/vouchers
 - I do not know how to apply for permits/vouchers
 - I have insufficient visitor vouchers for my business needs
 - I am concerned about abuse of the permit/voucher system
 - Other (please specify)
-

Section 4 – Zone Enforcement

Civil Enforcement Officers are employed to enforce the parking restrictions, and issue Penalty Charge Notices to vehicles parked in contravention (eg: being parked on a yellow line during its operational hours or parked in a parking bay or 'past this point' road without having a permit or voucher displayed).

(19) **Are vehicles often parked illegally or inconsiderately in your road on event days?**

Yes [] No [] Don't know/not sure []

.....

(20) **Do you consider that the CPZ is being enforced effectively?**

Yes [] No [] Don't know/not sure []

If no please give reasons for your answer

(21) **Are there any measures that you think could improve the enforcement of the Event Day CPZ parking restrictions?** (tick all boxes that apply)

- increased enforcement in my road

- increased enforcement in other roads (please specify)
- greater visibility of enforcement officers
- Other (please write in).....

(22) **Are you aware that you can contact enforcement directly (020 3375 4242) to report illegally parked vehicles, such as those parked in contravention of the parking restrictions or blocking access to your property?**

Yes [] No [] Don't know/not sure []

.....

Section 4 – Parking Overall

The Event Day Controlled Parking Zone was introduced in order to minimise congestion and obstructive parking whilst aiming to provide adequate parking facilities for residents and businesses and their visitors on days when Saracens events are being held at Copthall. As the restrictions apply only on event days, we have aimed to keep signage to a minimum and where possible have used ‘Permit holders only past this point’ areas in order to limit both line markings and signage requirements.

(22) **How much do you agree or disagree that the Event Day CPZ is meeting its objectives of minimising obstructive parking whilst providing adequate parking for residents, businesses, local organisations and their visitors?**

Agree strongly [] Agree [] Neither []

Disagree [] Disagree strongly [] Don't know/not sure []

(23) **Are there any parking issues relating to the Event Day CPZ in your road that you believe should be investigated further?**

Yes [] No [] Don't know/not sure []

Please give details

.....

Section 5 – Diversity Monitoring

Barnet Council is required by law, Equality Act 2010, to collate equality information. The collated information will not only help the council demonstrate compliance with the law but also assist the council to assess the impact of policies, services and decisions on all the protected characteristics covered by the act and ensure our polices and services are fair and accessible.

To assist us in complying with our duty under the Equalities Act 2010 we have to ask you some personal questions, which we would encourage you to complete. Collecting this information will also help us understand the needs of our different communities.

Please be assured that all the answers you provide will be treated in the strictest confidence and will be stored securely in an anonymous format. All information will be stored in accordance with our responsibilities under the Data Protection Act 1998.

For the purposes of this survey we are asking 5 of the protected characteristics included in the Equality Act 2010.

(24) **Are you:** (Please tick **one** option only)

Female Male Prefer not to say

(25) **In which age group do you fall?** (Please tick **one** option only)

Under 18	<input type="checkbox"/>	45-54	<input type="checkbox"/>
18-24	<input type="checkbox"/>	55-64	<input type="checkbox"/>
25-34	<input type="checkbox"/>	65-74	<input type="checkbox"/>
35-44	<input type="checkbox"/>	74+	<input type="checkbox"/>
Prefer not to say			

(26) **What is your ethnic origin?** (please tick **one** option only)

Asian or Asian British - Indian
 Asian or Asian British – Pakistani
 Asian or Asian British - Bangladeshi
 Asian or Asian British - Other
 Black or Black British - Caribbean
 Black or Black British – African
 Black or Black British - Other
 Mixed - White & Black Caribbean
 Mixed - White & Black African
 Mixed - White & Asian
 Mixed – Other
 Other - Chinese
 Other - Any ethnic group
 White – British
 White - Irish
 White - Greek/Greek Cypriot
 White - Turkish/Turkish Cypriot
 White - Any other
 Other (Please specify).....
 Prefer not to say

(27) Disability

The Equality Act 2010 defines a disability as, 'A physical or mental impairment that has a substantial and long-term adverse effect on his or her ability to carry out normal day-to-day activities'. In this definition, long term is taken to mean more than 12 months and would cover long term illness such as cancer and HIV or mental health problems.

Do you consider that you have a disability as defined by the Disability Discrimination Act? (Please tick one option only)

Yes No Prefer not to say

(28) If you have answered 'yes', please select the definition/s from the list below that best describes your disability/disabilities: (tick all that apply)

- Hearing (such as: deaf, partially deaf or hard of hearing)
- Vision (such as blind or fractional/partial sight. Does not include people whose visual problems can be corrected by glass/contact lenses)
- Speech (such as impairments that can cause communication problems)
- Mobility (such as wheelchair user, artificial lower limb(s), walking aids, rheumatism or arthritis)
- Physical co-ordination (such as manual dexterity, muscular control, cerebral palsy)
- Reduced physical capacity (such as inability to lift, carry or otherwise move everyday objects, debilitating pain and lack of strength, breath, energy or stamina, asthma, angina or diabetes)
- Severe disfigurement
- Learning difficulties (such as dyslexia)
- Mental illness (substantial and lasting more than a year, such as severe depression or psychoses)
- Other (Please specify).....
- Prefer not to say

(29) Religion or belief (Tick one box only)

- | | | | | | |
|----------|--------------------------|-----------|--------------------------|-------------|--------------------------|
| Agnostic | <input type="checkbox"/> | Atheist | <input type="checkbox"/> | Baha'l | <input type="checkbox"/> |
| Buddhist | <input type="checkbox"/> | Christian | <input type="checkbox"/> | Hindu | <input type="checkbox"/> |
| Humanist | <input type="checkbox"/> | Jain | <input type="checkbox"/> | Jewish | <input type="checkbox"/> |
| Muslim | <input type="checkbox"/> | Sikh | <input type="checkbox"/> | No Religion | <input type="checkbox"/> |

Other religion/belief (please specify)

Prefer not to say

